

WASTE OF

DEFECTS



WORK THAT CONTAINS ERRORS OR
LACKS SOMETHING NECESSARY

LACK OF ATTENTION TO DETAIL .
POORLY WRITTEN CODE .
INADEQUATE DOCUMENTATION .



BOOK: DEVELOPING LEAN LEADERS AT ALL LEVELS, BY JEFF LIKER & GEORGE TRACHILIS

YOU FIRST ASK, **WHERE?** TO IDENTIFY POINT OF OCCURRENCE.
THEN YOU ASK, **WHY?** UNTIL YOU TO GET TO THE ROOT CAUSE.

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